CHECK MY SYSTEM

In order to view most of the e-courses that are available to you, you will need to be sure that the following system settings are in place:

- Use one of the following Internet browsers:
  - Firefox 3 or higher
  - Internet Explorer 6.0 or higher
  - Safari 4 or 5
  - Google Chrome
- Pop-up blockers must be turned off. [Pop-up help](#).
- You must have recent versions of Java and Flash installed. [Check Versions](#).
  - You must have JavaScript enabled and support Java 1.7 or higher. [Update Java](#).
  - If you have other java issues, refer to [Skillsoft Java Quick Reference](#).
  - You must have Adobe Flash Player version 8 or higher. [Update Flash](#).
- Add myLearning@JohnsHopkins.edu to your “Safe Senders” list in Outlook to be sure you are receiving notifications from myLearning.

If you have trouble viewing a Skillsoft course, test your browser compatibility by going to [http://browser.SkillPort.com](http://browser.SkillPort.com).

For other troubleshooting issues, refer to the [Troubleshooting Guide](#) for more help.